



COMMISSIONER, BRUHAT BANGALORE MAHANAGARA PALIKE

Narasimha Raja Square, Bangalore-560 002. INDIA

Phone : 080-22237455 / 22221286 Fax : 080-22223194

E-Mail : commissioner@bmponline.org

No: COMM/CWR/ADVISORY-SALONS & PARLORS/2020-21

Date: 12-06-2020

**Advisory for Salons and Parlors
In the Context of Unlock 1.0**

To All the Concerned

In exercise of powers conferred under Section 24 of the Disaster Management Act, 2005 to Commissioner, Bruhat Bengaluru Mahanagara Palike (BBMP) through Order No: RD158TNR 2020 dated 14-04-2020 of Government of Karnataka and as per National Directives issued by the Ministry of Home Affairs, Government of India, and SOP issued by Ministry of Health and Family Welfare, Government of India, the following advisory is issued for BBMP to contain the spread of COVID-19 pandemic at Salons and Parlors in the city.

This advisory is issued for necessary implementation during the Phased Reopening (Unlock 1.0) to contain the spread of COVID-19 pandemic at Salons and Parlors.

At the outset, it shall be noted that all Salons and Parlors are in the high-risk category as there is direct contact between the staff, attendants, and the customers. This advisory is aimed to minimize the spread of COVID-19 infection among the staff, attendants, and customers.

PROTOCOLS AND SOP FOR Salons and Parlors:

1) Appointment system (time-based appointment to limited numbers):

- ✓ Salons and Parlors should consider seeing customers based on appointment only.
- ✓ Seating the customers in the waiting area should be discouraged.
- ✓ Sufficient time should be given to service the customers.
- ✓ Sufficient time should be given to the workers to sanitize the booths, surroundings, and the equipment used before the new customer arrives.
- ✓ Walk-in customers without an appointment should be discouraged.

2) Screening of customers at Salon / Parlor entry:

- ✓ All customers entering the salon/parlor should be screened using screening proforma (Annexure I) and thermal screening.
- ✓ The objective of screening is to minimize exposure to staff and customers. Screening is to be done to pre-screen all customers before entry and to minimize entry to the

Salon / Parlor.

- ✓ The salon/parlor should conduct thermal screening at the entry and only asymptomatic customers should be allowed.

3) At the entry point of Salon / Parlor:

- ✓ Regulate entry of customers and ensure that the patients use masks, maintain hand hygiene and physical distancing, as per the standard protocols.

4) Personal Protective Gear for customers and staffs:

- ✓ Salon / Parlor employee should wear face mask at all times. The customer can also be provided a mask and should be worn to the extent possible.
- ✓ Salon / Parlor employee to wear face shield/goggles when servicing the clients.
- ✓ Salon / Parlor employee should wear disposable gloves when servicing the clients and change the gloves between clients.
- ✓ Each customer should be draped in a clean cape. It is recommended to use disposable capes and dispose of the capes after each use.
- ✓ Salon / Parlor employee should use clean disposable neck strips around the neck of each customer.
- ✓ Salon / Parlor employee must change/dispose of the gown, capes, PPE kit after each servicing each customer.

6) Disinfection and Sanitization of Salons / Parlors

- ✓ All salons/parlors to be disinfected and sanitized every day before re-opening. This must be carried out on all surfaces, tools, and equipment.
- ✓ All tools and equipment must be cleaned with hot soapy water between customers.
- ✓ Contact time labels must be observed for all disinfectant work. Contact time refers to the duration the disinfectant is effective enough to kill pathogens.
- ✓ Disinfection is only for hard non-porous surfaces, glass, metal, and plastics
- ✓ Porous surfaces cannot be disinfected and hence must be discarded after each use.
- ✓ Disinfect the reception area and consider removing all magazines, menus, newspapers, etc. to avoid customers touching them unnecessarily.
- ✓ Hand sanitizer dispensers must be installed at the entry and reception desk for all employees and customers.





COMMISSIONER, BRUHAT BENGALURU MAHANGARA PALIKE
Narasimha Raja Square, Bengaluru – 560002

7) The work area of Salons / Parlors

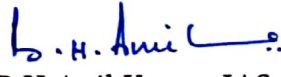
- ✓ The chair, the headrest, the armrest must be disinfected for each customer exclusively.
- ✓ Ensure that all products used for servicing the customer are always kept in a closed container.
- ✓ Dispose of all single-use disposable equipment/tools between each customer.
- ✓ Hand sanitizers must be provided for each booth for the customer and the employee.

Persons above 65 years of age, persons with comorbidities, pregnant women, and children below the age of 10 years are advised to stay at home and avoid unnecessary movement/travel as much as possible.

For information of Bengaluru Citizens, the FAQs in connection with this advisory and other advisories issued by the undersigned in the context of Unlock 1.0 can be accessed at the link here: <http://covid19.bbmpgov.in/pages/faqs>. This advisory can be accessed on the BBMP COVID-19 Dashboard. The link to access is: <http://covid19.bbmpgov.in>.

The National Directives about Face Coverings / Physical Distancing / No spitting / No urinating in Public Places shall be followed as a matter of Social Responsibility and for Personal Safety. Your Health and Safety is our prime concern. Let us adapt to the New Norm to Stay Safe and strive sincerely to keep Namma Bengaluru Safe in this fight against the COVID-19 pandemic.

This is issued on 12th June 2020 for information of all Salons / Parlors in the city and also the citizens in the jurisdiction of Bruhat Bengaluru Mahanagara Palike.


B H Anil Kumar IAS 12/6/2020
Commissioner,
Bruhat Bengaluru Mahanagara Palike.

BBMP Bulletin <http://bbmp.gov.in/covid19bulletins>

FAQs <https://covid19.bbmpgov.in/pages/faqs>

Helplines 080 2266 0000 / 94806 85888



<https://www.facebook.com/bbmp.comm1/>



<https://twitter.com/BBMPCOMM>

Annexure I

Symptoms of COVID-19 infection

Most common symptoms	Less common symptoms	Serious symptoms
<ul style="list-style-type: none">• Fever• Dry cough• Tiredness	<ul style="list-style-type: none">• Aches and pains• Sore throat• Diarrhoea• Conjunctivitis• Headache• Loss of taste or smell• A rash on the skin, or discolouration of fingers or toes	<ul style="list-style-type: none">• Difficulty breathing or shortness of breath• Chest pain or pressure• Loss of speech or movement

- (a) Are you suffering from fever/cough/difficulty in breathing?
- (b) Are you residing in a containment zone?
- (c) Have you been in contact with a confirmed COVID-19 case in the last 14 days?